

Shang Shang Studio

www.shangshangstudio.com

ORDERING PROCEDURE

HAND PAINTED AND HAND EMBROIDERED WALLPAPER

1. Choose a Design

- **Options:**
 - Select from the current collection.
 - **Customization:** Client design changes or entirely custom designs are available upon request.

2. Choose a Design Height

Plan where the design will end on the wall.

- **Standard Range:** Available in most pattern height between **5ft (152cm)** and **8ft (245cm)**.
- **Custom:** Heights outside this range are possible for an additional charge.
- **Background Allowance:** Unless specified otherwise, background paper is produced taller than the design height: **+about 1ft (about 20-30cm)**.

3. Choose a Background

Select a background color and construction type.

- **Standard:** Choose from the standard range of effects and surfaces.
- **Custom:** Custom colors are available in all construction types (additional charge).

4. Choose a Colorway

- **Standard Palette:** One standard palette exists for different designs for reference. There is always slight color difference between different lots.
 - **Special Colorways:** Custom colorways are available for a small upcharge.
 - **Custom:** Fully unique specifications are available via the custom service.
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5. Calculate Quantity

The Tailored Method

Best for optimum effect and a unique fit.

- **Process:** The design is adapted to fit the room using a mix of standard and custom panels.
- **Requirements:** Client must supply accurate **elevation drawings** and **floor plans**.
- **Design Miniature:** The company will create a linear view of all walls showing panel layout.

6. Decide on Durability

Optional protective paint is available for Chinoiserie wallpapers.

- *Note:* Protective paint may slightly affect the product's aesthetic.

7. Place Your Order

Step 1: Quote & Deposit

- Contact the sales representatives/local partners for a quote.
- Pay a **50% deposit**.
- Sign and return the order acknowledgement.

Step 2: Verification (Tailored Orders Only)

- Receive scale elevations of the room layout to check.
- If customization was requested, a large sample section is made for approval.

Step 3: Production & Delivery

- Once drawings/samples are approved, production begins.
- **Lead Time:** Approximately **8 weeks** from receipt of drawings and sample approval. All orders are delivered after getting full payment.

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– Your studio for hand painted and hand embroidered wallpaper and wall art